

General Booking Terms and Conditions for 4-Sterne Superior Hotel Oberstdorf Explorer Hotel Oberstdorf Oberstdorf Hostel

1. The accommodation agreement becomes binding as soon as the room has been booked (booking) and confirmed (confirmation). The confirmation can either be made verbally (e.g., over the phone) or in writing.
2. The conclusion of an accommodation agreement obligates the contract partners to the fulfilment of the contract, regardless of the contract term.
3. The renter is obligated to pay compensation to the guest if the room cannot be provided.
4. In case of the guest's non-utilisation of the contractually agreed upon services, the guest is obligated to pay the customary room rate or the room rate agreed upon minus the expenses saved by the renter. Based on empirical values, the savings are: 10% of the room rate for an overnight stay in the holiday flat "Ferienwohnung", 20% of the room rate for an overnight stay including breakfast, 30% of the guest house rate for half-board, and 40% of the guest house rate for full-board.
5. According to your booking we amount a deposit of 50%. You will receive a deposit invoice together with your confirmation. Final payment on arrival before check-in.
6. The renter acts with honesty and in good faith in terms of trying to assign the rooms to another party in order to avoid losses.
7. Until the room is otherwise assigned, the guest must pay the amount determined in the calculation in No 4. for the duration of the contract.
8. Sole place of jurisdiction is the location of the business.

We recommend the conclusion of a travel cancellation insurance!

Hotel Oberstdorf

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