

## Hotelinformation

## A-Z

**Address:** Hotel Weinklaus, Prinzenstr.10, 87561 Oberstdorf

**Adapter:** Gladly you can borrow an adapter.

### **Allgäu-Walser-Pass (AWP):**

The Allgäu-Walser-Pass Premium is your personal guest pass and includes many exclusive benefits throughout the year - free or discounted services. You will receive this personal pass with QR code by e-mail before your arrival (through the so-called pre-check-in, where you can fill out your registration form in advance and receive the pass) or at the latest when you check in at the hotel. The pass can be conveniently used digitally. With the Allgäu Walser App, the benefits are even available offline. Of course, you can also take a printout of the pass with you. You can get a printout from us at reception.

### **Babybed & Babyarticals:**

We provide a babybed for free. You can get baby items (high chair, children's cutlery, etc.) at the reception

**Bank:**

HypoVereinsbank ( 5 min.)	Tel.: 08322/6070
Raiffeisenbank ( 7 min.)	Tel.: 08322/96440
Sparkasse ( 10 min.)	Tel.: 08322/96200

**Bathrobe:** Gladly you can borrow a bathrobe against 20€ deposit

**Bar:** Our hotelbar is open from 10 am till 10 pm.

**Blanket:** Gladly we provide a second blanket or rug.

**Bus:** With the MOBIL PASS ALLGÄU, integrated in your Allgäu-Walser-Pass, you can travel free of charge on buses and local trains

- in the Oberstdorf municipal area,
- in the Upper and Western Allgäu,
- to and in Kempten,
- to the Tannheimer Tal,
- on some lines in the Bregenzerwald
- and as far as the Lake Constance district.

The MOBIL PASS ALLGÄU is your ticket and is automatically activated on your Allgäu-Walser-Pass (i.e. by your personal QR code). The buses to Fellhornbahn and Skiflugschanze and also to the train station stop directly in front of the hotel at the bus stop "Prinzenstraße". A timetable with departure times is available at reception.

The tourist private bus line 8 in the direction of Spielmannsau as well as the Walser buses from "Walserschanz" and the bus line Giebelhaus

(Hinterstein) are subject to a charge. We can book connecting tickets to Walsertal from “Walserschanz” onto your AWP for you at reception. Alternatively, you can also buy these chargeable bus tickets in the app.

- Bike/Bicycle:** We don't have our own bicycles in our house, but you can rent a bike near to Nebenhornbahn (Shop called Heckmair Sport). Also you can leave your own bikes in our garage.
- Breakfast:** Our breakfast buffet is open from 7.30 am to 10.00 am in our Restaurant. We would like you to take no food out of the hotel. If you would like to take a meal with you, please ask our staff.
- Brochures:** You can get several brochures at the reception.
- Chemical Cleaning:** Gladly we can bring your clothes to chemical cleaning with charge. We would like you to bring the clothes till 9 am to the reception and pick them according to the arrangement (weekend excluded).
- Church Service:** You can get more information at the reception.
- Copier/Scanner:** We are able to copy or scan your papers.
- Creditcard:** You are able to pay with creditcard in our hotel without any costs.
- Departure:** We would like you to leave the room till 12 o'clock and we would be happy if you fill in the evaluation form for our hotel. You can leave your luggage at the reception.
- Doctors:**
- |                |                               |                    |
|----------------|-------------------------------|--------------------|
| General:       | Dr. Heinze ( 12 min.)         | Tel.:08322/98437   |
| Kids:          | Praxis Fido ( 1 min.)         | Tel.:08322/2928    |
| Dentist:       | Dr. med.dent. Sachse (7 min.) | Tel.:08322/4558    |
| Orthopedist:   | Dr. Kruijer (3 min.)          | Tel.:08322/96810   |
| Ear, Nose,...: | Dr. Wies (10 min.)            | Tel.:08322/809480  |
| Gynecologist:  | Dr. Manglitz (5 min.)         | Tel.:08322/3173    |
| Veterinary:    | Dr. Speiser (12 min.)         | Tel.:08322/8098610 |
- E-charging station:** Two e-charging stations (wallboxes) available at the house.
- Excursion:** You can get more information at the reception.
- Extra Pillow/  
Bedcover:** Do you need a second pillow or bedcover? Feel free to ask.
- Emergency:**
- |              |            |                    |
|--------------|------------|--------------------|
| Reception    | Tel.:100   | Tel.:0-01714918602 |
| Police       | Tel.:0-100 |                    |
| Fire service | Tel.:0-112 |                    |
| Doctor       | Tel.:0-112 |                    |

- Fax:** Gladly we are able to send your faxes or scan papers at the reception.
- Half-board:** You can book halfboard during some seasons. Please ask for prices and more information at the reception.
- Hairdresser:** Alpenkamm, Oststr.28, Oberstdorf Tel.: 08322/4014610
- Internet:** For using our Wifi you need a password, which you will get at the reception. You have access to the Wifi in your room and in the whole hotel.
- Ironing Service:** Would you like to iron something? You are welcome to get an iron and an ironing board into your room. Otherwise we offer an ironing service against charge within 1 hour (depending on the quantity).
- Laundry-Service:** We can clean and iron your clothes against charge (delivery till 9 am, return after agreement). Also we can clean your bedclothes everyday with charge.
- Letters:** Feel free to bring your letters to the reception.
- Luggage-Service:** If you need help with your luggage, we would like to help you.
- Money Exchange:** You can use the local bank or ask the reception.
- Minibar:** In the minibar you can enjoy some drinks. The prices are attached.
- Massage:** We offer different massages. You can get more information and dates for it at the reception. Please make dates some days before.
- Mountain railway tickets:** In summer (May-November) the mountain railway tickets are included in the price for our guests. This is automatically added to your Allgäu-Walser-Pass from the day of arrival. Your mountain railway ticket is then your personal QR code on your AWP Pass. You can travel free of charge on the Nebelhornbahn, Fellhornbahn, Kanzelwand, Walmendingerhorn, Hoher Ifen and Söllereckbahn. For a stay of one night, the cable cars are only included on the day of arrival or departure. If you would like to use the offer on both days, we can book this for you on your AWP for an additional charge.
- In winter, the cable cars are not included. However, we will be happy to add your ski pass to an external chip card for you. This saves you having to queue at the cable car ticket offices and allows you to go straight onto the slopes. In addition, you will also receive a % discount on a 3-day ski pass or more through us during certain promotional periods. Alternatively, you can also book your ski pass yourself with your guest pass in the Allgäu-Walser app. More on this under “Ski Pass”.

- Newspaper:** You will find several newspaper and brochures at the reception.
- Parking:** There is a parking lot directly in front of the house, opposite the house Schrofen or in the parallel street (Sachsenweg.8, 2 minutes walk away) free of charge. You are also welcome to use our underground parking garage for a fee.
- Payment:** You can pay in cash, money card (Maestro) or creditcard.
- Pharmacy:** Hubertus Pharmacy (5 min.) Tel.:08322/4644
- Pet:** Pets are allowed in several rooms for an additional daily fee.
- Pillow:** Gladly we can bring another pillow (different sizes) into your room.
- Radio:** You can use the radio at the TV or the clock radio next to your bed.
- Recharger:** You can borrow a recharger for your mobile/smartphone.
- Restaurant:** Our restaurant is open every day nonstop. Our hot kitchen is not open continuously every day (some afternoons without hot kitchen, but with ice cream, cakes etc.). During the high season, we would recommend to make a reservation. Please ask our staff.
- Reception:** The reception is there for you from 7.00 till 21.00 o'clock.  
Tel.: 440 or 100
- Roomservice:** Enclosed you can see the menu, you can order from 8.00 to 21.00 (with extra charge).
- Room Cleaning:** Daily room cleaning is available upon request. For the sake of the environment, their room is no longer automatically cleaned daily, but only on request. Our door signs, which are located in every room, are your "wish notice". If a green door sign hangs on your door until 11:00 a.m., your room will be cleaned. Do you only need fresh towels? You can get them directly from our cleaning staff or from us at the reception. If you know in advance on which days you would like your room cleaned, we would be grateful for an information at the reception.
- Printer:** You would like to print something? Feel free to ask at the reception.
- Sanitary Product:** In case you forgot something, you get some products at the reception: Slipper, shower gel and shampoo, toothbrush, toothpaste, shaver, sewing things, ... (some products with charge).
- Safe:** You can get the key for your safe at the reception (deposit 10€) or you can install the Safe with numbers for yourself.

- Sauna&Wellness:** Our Spa with 3 Sauna is open from 16.00 till 20.00 o'clock. You can borrow a bathrobe for it at the reception against 20€ deposit.
- Shoeblock-service:** Next to the reception, you can find a shoeblock machine.
- Slipper:** You can buy slipper for your room / spa at the reception.
- Sewing-Service:** Feel free for ask for sewing things at the reception.
- Ski Pass:** In winter, the mountain railroads are not included. However, we will be happy to add your ski pass to your Allgäu-Walser-Pass in combination with an external chip card. This saves you having to queue at the cable car ticket offices and allows you to go straight onto the slopes. In addition, you will also receive a % discount on a 3-day ski pass or more through us during certain promotional periods. The prices are available at reception.
- Alternatively, you can also conveniently buy your ski pass yourself with your guest pass in the Allgäu Walser app. There are 2 ways to get your ski pass:
1. you receive a chip card from us, select "Chip" under purchase type and enter the respective card number (no. top right on the card).
  2. you collect your card from a Pick-UP stand at the cable cars. To do this, select the "Pickup" purchase method.
- Ski-Room:** Downstairs (main house) you can find our skiroom. Please do not leave your Ski inside the room.
- Ski-School:**
- |                          |                                 |
|--------------------------|---------------------------------|
| Erste Skischule          | Tel.: 08322/3110 / Alpin Schule |
| Neue Skischule           | Tel.: 08322/2737                |
| Snowboard. Out of Bounds | Tel.: 08322/80544               |
- Tickets:** The Allgäu Walser app contains all the additional packages that you can purchase. We will be happy to purchase and add additional packages to your guest pass for you on site. Please come to reception for this. Further information on bus tickets and mountain railway tickets can be found under "Bus" and "Mountain railway tickets".
- Towel:** Feel free to ask for daily change of your towels (without charge).
- Taxi:** Gladly we can call a taxi for you.  
Tel.: 08322/98210
- Terrace:** At the main house (1 floor) you can enjoy our Terrace.
- Telephone:** You can use the telephone into your room. You can find the instruction sheet enclosed.

- TV:** You can find a list of all programs in the settings of the TV.
- Umbrella:** You can borrow an umbrella at the reception (with deposit).
- Wake-UP-Service:** You can use the radio clock next to your bed or our staff can wake you up in the morning. Please tell us the evening before.